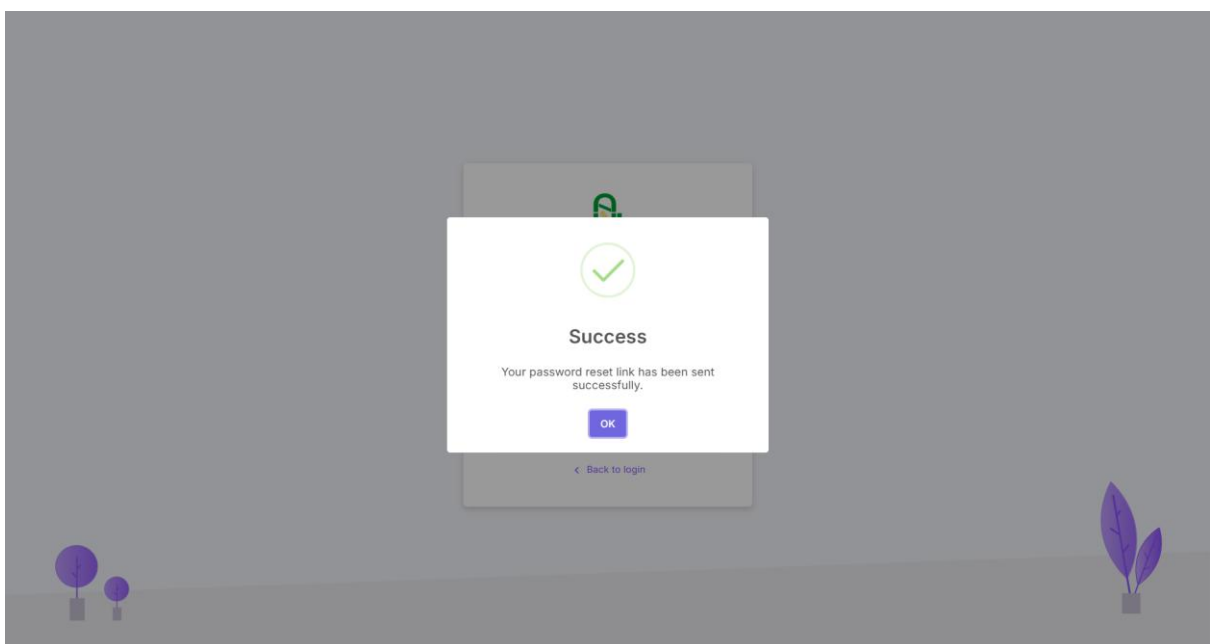
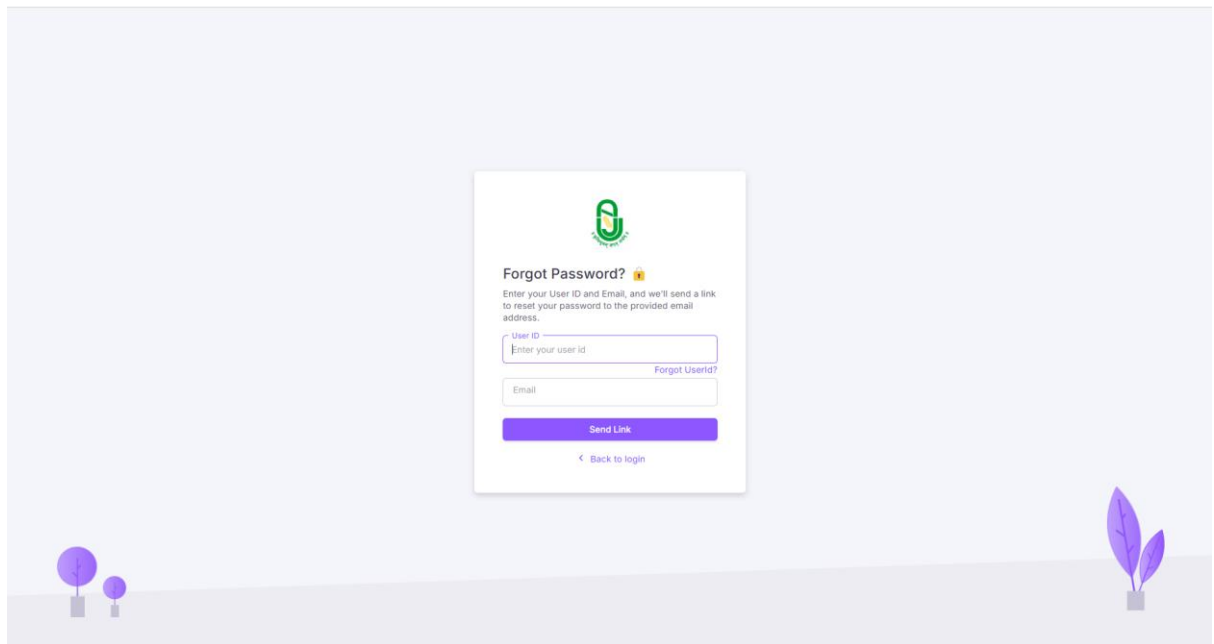
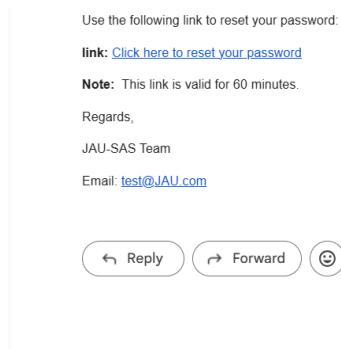


## How to Reset/Recover Password [user forgets password]

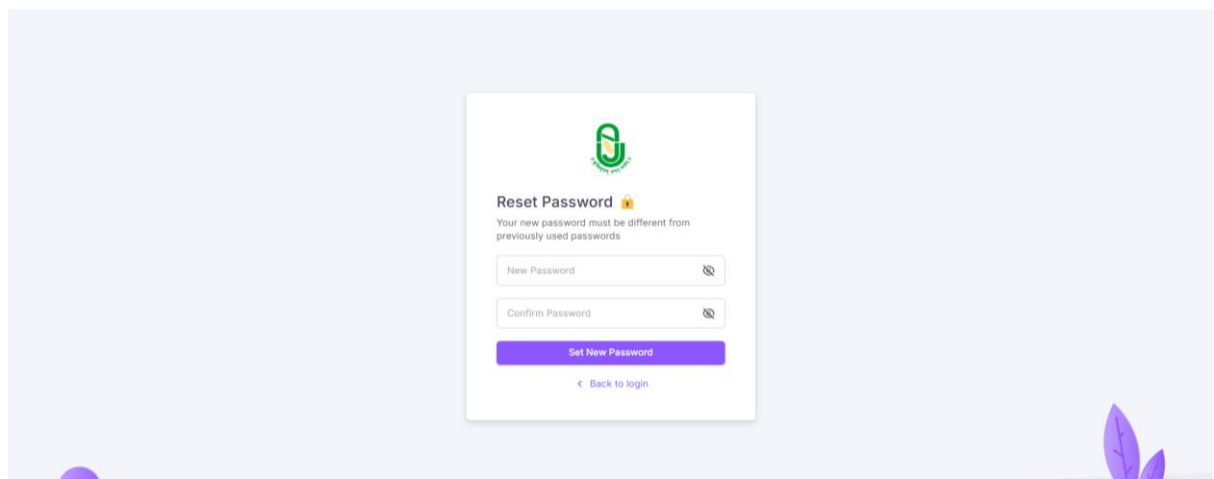
- Open JOSARDA application portal.
- Click on the **Sign in** button on the home screen of the JOSARDA portal.
- Click on the “**Forgot Password?**” link on the sign in page.
- Enter Registered User ID and Email.
- Click on the **Send Link** button and the reset password link will be send to registered email address.



- Then user must open the email from the registered email ID and click on given link to reset password. The email will look like this.



- Enter new password and re-enter the password to confirm the same. Click on **Set New Password** button.



- If reset password pass with set criteria, user get pop-up of password reset success.

